

# QUALITY POLICY



QM05-09-RC

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USA X MEX

JULIAN ELECTRIC INC

## 1. SCOPE & PURPOSE

The activities of this procedure comply with section 5.2 of the IATF 16949: 2016 standard. The purpose of this procedure is to establish and communicate the quality policy of Julian Electric of Lockport.

## 2. RESPONSIBILITY & AUTHORITY

Top management is responsible for establishing, implementing, and maintaining the quality policy of Julian Electric of Lockport.

## 3. QUALITY POLICY

Julian Electric, Inc is committed to providing its customers with quality wire harness and cable assemblies that meet or exceed the customers' expectations and requirements by mean of continuous improvement of processes and products. To accomplish this goal, each employee has the responsibility and authority to stop any process producing substandard products.

“CONDUCTING QUALITY TO OUR CUSTOMERS”

### QUALITY OBJECTIVES:

- 0 PPM (Customer Complaints)
- 100% On Time Delivery
- Continually Improve Productivity

## 4. REFERENCES:

IATF 16949: 2016 Clause 5.2

ISO 9001: 2015 Clause 5.2

QM05-04 Quality Management System and its Processes 4.4

## 5. REVISION HISTORY

Revision	Date	Revision Description
A	04/05/2018	First Release
B	5/31/2018	Corrected Document Control Number
C	05/08/2019	Yearly review, no changes